Message from the Director

This strategic plan represents the collective vision of the staff at the Public School Facilities Authority, describing the intent of our daily work. The five focus areas outline the most important guiding principles for our agency. The goals associated with each focus area define more specific strategies to direct our agency. This strategic plan communicates PSFA’s vision and mission to school districts and communities. It is the framework on which our performance can be measured by school communities. We believe that our agency will be successful if we continually strive toward these goals. As a means to keep working toward these goals and focus areas, we develop real, actionable tasks that can be assigned to individuals and groups within our agency. We will follow a cycle of implementing, tracking the progress of, and completing tasks, then developing new tasks and repeating the process to ensure that the agency adapts to address the evolving needs of school communities in New Mexico. This is a living, web-based document that will be revised as needed, based on input from school districts and our stakeholders.

Executive Summary

The 2018-2020 strategic plan for the New Mexico Public School Facilities Authority builds upon a decade of effective strategic planning for the agency. This iteration of strategic planning has attempted to incorporate best practices by thoughtfully assessing the environment in which the agency finds itself operating and identifying a mechanism to keep the response to the strategic focus areas identified in the planning process to become drivers of agency performance.

Because this strategic plan builds on prior initiatives, the strongly interrelated focus areas continue to be related to reduction of initial and ongoing costs of facility projects and increasing the expected longevity of newly designed and existing facilities. In addition, the focus of PSFA’s building stronger partnerships with school districts and stakeholders both supports the prior strategic focus areas and is complemented by improving and streamlining agency processes and strengthening the agency team to better serve school districts and stakeholders—our customers.
Vision

What PSFA aspires to become as the future unfolds.
Leading New Mexico’s school districts to national excellence in school facilities.

Mission

What PSFA exists to accomplish as it serves its stakeholders.
PSFA, in partnership with New Mexico’s school districts, provide quality, sustainable, and well maintained school facilities for our students and educators.

Core Values

What PSFA commits to as it serves its stakeholders.
- Creating safe and sustainable public schools
- Demonstrating best practices in administering funds
  - Maintaining clarity and simplicity
  - Serving our customers’ needs
  - Responding with transparency
  - Manifesting ethical behavior

Our Promise

What PSFA strives for as it responds to its mission.
We always remember that our employees are the strength of our agency and that only through their empowerment and development can our mission be realized.
What makes this focus area strategic and how does it relate to our mission?

PSFA’s mission is based on partnerships. We work with school districts and stakeholders to design and build the best possible school facilities for the children of New Mexico. We strive to make these facilities, which are owned by the school districts, long lived and as easy as possible to maintain. We offer professional expertise, statewide knowledge, and sound advice on issues related to funding, procurement, planning and design, project management and facility management. However, all of this is possible only with strong, positive, and enduring relationships with our school districts and stakeholders we serve—our customers.

Goals to respond to and address this focus area

- Simplify access to PSFA funding and information.
- Develop and administer customer satisfaction survey to assess aspects of the Agency’s performance.
- Transparency with school districts and stakeholders.
Planning, designing, constructing, and maintaining the best possible school facilities

What makes this focus area strategic and how does it relate to our mission?

PSFA’s value to districts and stakeholders is directly related to the planning, design and constructing the best facilities possible with funding available. We provide expertise to support the creation and construction of 21st century facilities for New Mexico’s students. As these facilities are built, we create added value to districts.

Goals to respond to and address this focus area

- Increase outreach to school districts to partner on projects, support maintenance, facilitate decisions and facility knowledge.
- Measure the facility and project data in PSFA core systems to improve cross platform searchability, cross-referencing, sorting, and analysis by PSFA staff, districts and stakeholders.
What makes this focus area strategic and how does it relate to our mission?

PSFA can partner with districts to increase the expected longevity of constructed facilities by instituting design principles based on best practices. Sharing informed maintenance practices and processes related to systems’ renewals can result in reduced operating costs.

Goals to respond to and address this focus area

- Renew and/or replace inefficient building systems.
- Increase participation in project planning.
- Increase training and support of district maintenance personnel to improve operation practices statewide.
- Participate in groups and organizations to support the PSFA mission.
What makes this focus area strategic and how does it relate to our mission?

PSFA is continually tasked with being fiscally responsible. Improving, streamlining, and refining our processes reduces costs. As we make our processes more efficient, districts find us easier to navigate and relationships are enhanced through improved communication and productivity.

Goals to respond to and address this focus area

- Develop electronic processes and tools to gather facilities’ data with uniform reporting to allow for improved analysis.
- Provide process transparency and data reporting.
What makes this focus area strategic and how does it relate to our mission?

PSFA is staffed by a range of highly trained professionals. As we institute best practices in training, communication, and human resources development we strengthen our team.

Goals to respond to and address this focus area

- Instill a culture of continuous process improvement and organizational teaming to drive the core mission of providing expertise to support schools.
- Support staff professional development.